



RV RENTAL RESERVATION APPLICATION

INSTRUCTION SHEET

- When you pick up your RV bring your personal vehicle insurance card even if you are purchasing our CDW. This shows you are insurable.
- Always try to have your own insurance company insure the RV. We sell CDW.
- ALL RV UNITS MUST BE BACK SAFELY AND ON TIME. THIS WILL BE SPECIFIED ON YOUR CONTRACT! YOU MUST PLAN ON THIS!
- ALL RV UNITS ARE STRICTLY NO SMOKE OF ANY KIND AND NO PETS INSIDE THE RV.
- AARON RV EXPECTS YOU TO TAKE CARE OF OUR RV. WE HOLD YOU RESPONSIBLE IF IT IS BROUGHT BACK IN ANYTHING LESS THAN 100% OF WHAT IS WAS WHEN YOU PICKED IT UP.
- CDW means our waiver of your responsibility to pay for collision damage, other than your \$1,000 per occurrence responsibility. If for example someone broke into this RV while you were away and trashed it there is no CDW for that. You would be fully responsible and would have to pay 100% for all damages! There is no CDW to cover the RV if it was stolen. You are responsible for the RV! All this is the similar as if you owned your own RV. CDW does not cover abuse, negligence, personal items, tire damage, windshield damage or loss of use.
- LEAVE TWO HOURS WHEN YOU PICK UP YOUR UNIT. We need to complete your paper work, show you how to operate the RV, go over driving safety with you and all drivers and complete a vehicle inspection. A test drive is the only optional item. Everything else is required even if you are a seasoned RVer!! This is for liability reasons.
- DON'T JUST FILL OUT THE APPLICATION! COMPLETELY READ AND DIGEST ALL THE INFORMATION ON IT. TAKE THE TIME. THIS WILL AVOID ANY MISUNDERSTAND BETWEEN US LATER!
- ONE ADDITIONAL DRIVER ALLOWED AT NO EXTRA CHARGE. ANY ADDITIONAL DRIVERS WILL COST YOU \$25. EACH FOR DRIVER PROCESSING FEES. FILL OUT THE FOLLOWING FOR EACH ADDITIONAL DRIVER: ALL DRIVERS MUST BE AT LEAST 25 YEARS OF AGE
- THE PRIMARY RENTER AND ALL DRIVERS MUST BE PRESENT WHEN RV IS PICKED UP TO SIGN THE RENTAL CONTRACT, PRESENT VALID DRIVERS LICENSE, AND RECEIVE DRIVER SAFETY INSTRUCTIONS.
- RETURNING VEHICLES AFTER BUSINESS HOURS OR ON SUNDAY IS PROHIBITED UNLESS APPROVED PRIOR TO PICK-UP. You will still be responsible for the unit until the next day when we can inspect it.

Name _____

Name _____

Address _____

Address _____

City/State/Zip _____

City/State/Zip _____

Date of Birth _____

Date of Birth _____

Drivers License # _____

Drivers License # _____

Drivers License Expiration Date _____

Drivers License Expiration Date _____

YOU ARE 100% RESPONSIBLE FOR RETURNING THE RV LIKE IT WAS WHEN YOU RECEIVED IT. YOU PAY THE COSTS TO CORRECT DEFICIENCIES.

Customer signature _____ Date ____/____/____

Must be signed and dated by the primary renter and sent back with the RV RENTAL APPLICATION.



RV RENTAL RESERVATION APPLICATION – COACH, continued

ALL INFORMATION MUST BE IN THE PRIMARY RENTERS NAME

NAME (As it appears on your driver's license): _____
UNIT TYPE _____ TOTAL NUMBER OF PEOPLE _____ DATE OF APPL.: ____/____/____
PICK UP DATE ____/____/____ RETURN DATE ____/____/____ NUMBER OF NIGHTS _____
D.L. NUMBER _____ EXP. DATE ____/____/____ D.O.B. ____/____/____
HOME ADDRESS: _____ CITY _____ ST. _____ ZIP _____
HOME PH. _____ CELL PH. _____
EMPLOYER: _____ PH. _____
EMPLOYER ADDRESS _____ CITY _____ ST. _____ ZIP _____
YRS. OF EMPLOYMENT _____ POSITION _____ S.S. # _____
VISA OR MC # _____ EXP. DATE ____/____/____ V-CODE _____ (on back)
DESTINATION (City/State) _____ Round Trip Estimated Miles: _____
YOUR E-MAIL _____
BANK (where you bank at) _____
EMERGENCY CONTACT _____ & PH. # _____
CLEAN DRIVING RECORD? YES _____ NO _____ No more than 1 Minor Traffic Violation or At-Fault Accident and No Major Violations (Reckless Driving, Hit & Run, Driving While Intoxicated) in the last 3 years?
EXPLAIN IF NO _____
AUTO INSURANCE CO. _____ AGENT _____ PH. # _____

IMPORTANT RENTAL INFORMATION AND CONDITIONS

This application is not complete unless ALL areas are initialed and it is signed & dated at the bottom.

DOWN PAYMENT _____ (initials) A down payment of \$300.00 on your VISA, MC OR Discover credit card per 7-night package is required to guarantee a reservation on all RV rentals.

CANCELLATION POLICY: _____ (initials)

From the date of the reservation to 30 days prior to the pick up date on RV rentals, Aaron RV will refund the down payment less a \$35. processing fee. NO REFUND will be given if cancellation is less than 30 days prior to departure.

SECURITY/DAMAGE DEPOSIT AND ACCEPTED TENDER _____ (initials)

A Security/Damage deposit of \$750. (\$600. per week if more than two weeks) due at TIME OF PICK UP. We only accept cash, certified bank check, VISA, MC, or DISCOVER credit cards with the primary renter's name on the card. Personal Checks are not accepted less than 14 business days prior to departure.

DEBIT OR DEBIT/CREDIT CARDS NOT ACCEPTED for any payment.

YOU MUST BE BACK SAFELY ON TIME PER CONTRACT!!!



RV RENTAL RESERVATION APPLICATION

REFUND OF SECURITY/DAMAGE DEPOSIT _____ (initials)

You are expected to bring your RV back on the contracted day and time of day. * **NO SMOKING**. Unit must be returned odor free from smoke including campfire smell, incense smell and candle smell and **NO PETS ALLOWED** for any duration or a \$500 deep cleaning fee will be charged, fuel not less than 1/4 tank, unit clean, waste tanks empty. RV safety includes emptying the waste tank before travel to avoid excess weight stress on the RV.

With the unit returned with no damages, refund of your security deposit will be mailed to you by seven business days if not within a couple of days. The refund will be in the form of an AARON RV business check. Card companies charge us every time a card is used. We will inspect the RV with you before and after your rental period.

NO SMOKE AND NO PETS INSIDE THE RV

INSURANCE OR CDW COVERAGE _____ (initials)

The vehicle must have full coverage insurance or CDW before it leaves our lot. You can purchase CDW from AARON RV or bring in a binder/certificate from your own vehicle insurance company covering the RV. That binder/certificate must be for full coverage, list our vehicles VIN number, rental dates, our company with address, the following words on it "AARON RV is the loss payee and additional insured", and list all drivers. It is your responsibility to make sure your insurance company fully complies with our requirements! If on the day you pick up the RV we do not have this document in hand with 100% compliance, you may purchase CDW from AARON RV. Have your insurance company fax us the binder/certificate before your rental departure date.

NO SMOKE AND NO PETS INSIDE THE RV

OTHER IMPORTANT INFORMATION _____ (initials)

The person named on this RESERVATION APPLICATION must A) be at least 25 years of age, have a valid VISA OR MC credit card, and must drive the vehicle off our lot; B) No refund will be issued if the vehicle is returned prior to the scheduled return date nor do we refund unused mileage or fuel; C) The rental vehicle is not permitted into Mexico; D) SMOKING, open flames such as candles or incense and campfire smoke are **prohibited** inside the RV. Use of the manual awnings are strictly prohibited; E) **PETS & SMOKING ARE PROHIBITED**; F) **Towing of any kind is prohibited** unless approved prior to pick up, our liability waver form is completed by you and additional fee is paid (limited availability; specific units only); G) Generally, all vehicles will be available for pickup only after 2:00 pm and any departure available by closing time is considered on time. Early pick ups may be available; please call day before departure and check with us; H) Rental Units must be returned by 11:00 am, Monday-Saturday. Returning vehicles after business hours is prohibited unless approved prior to pick up. You will still be responsible for the unit until the next day when we can inspect it; I) All departures and returns are at Aaron RV, Indianapolis, IN unless prior arrangements have been made and paid for; J) All authorized drivers must have a clean driving record, be at least 25 years old, have a valid picture driver's license and be **present at the time of departure**; K) **You have read and agree with all of the conditions on this reservation application and all information you have given us is true and correct. You understand that we may perform a credit investigation on you and a DMV check on all drivers; you hereby authorize us to receive information on your credit and driving record from others. You also authorize us to charge your credit card listed above for the down payment amount shown. You have read and understand that Aaron RV may retain all or part of that down payment in the event of cancellation according to the cancellation policy stated above. This is an application only - acceptance by Aaron RV is by confirmation only. Valid driver's license with picture and valid VISA or MC credit card used to secure this reservation is required at time of departure.**

HOW DID YOU FIND US? _____

CUSTOMER: _____ DATE: _____ / _____ / _____



VACATION SAVER POLICY

The staff and management of A-Aaron RV Rent have done many things to assure you of a trouble free vacation. In the unlikely event that you may experience mechanical difficulties with the Vehicle, we have designed our Vacation Saver Policy to help you back on the road as quickly as possible.

WHAT IS FULLY COVERED?

The following items are FULLY covered:

1. All components necessary for vehicle engine operation.
2. Drive-train
3. Brakes

VACATION SAVER ALLOWANCE FOR FULLY COVERED ITEMS:

Should the vehicle need repairs requiring over 24 hours for any of the items mentioned in "WHAT IS FULLY COVERED," our liability to you is limited to the daily rental base rate times the number of days the Vehicle is inoperable. Combination of full or partial allowances is limited to \$1200.00 per vacation and will never be more than the time and mileage charges on the original rental agreement.

WHAT IS PARTIALLY COVERED?

The following items are PARTIALLY covered: 1) Dash air conditioning 2) Forced air furnace 3) microwave oven 4) Generator 5) Refrigerator 6) House water pump 7) Auxiliary batteries 8) Roof air conditioning 9) Water heater 10) Shower

VACATION SAVER ALLOWANCE FOR PARTIALLY COVERED ITEMS:

Should any of the items listed in "WHAT IS PARTIALLY COVERED" fail to operate; an allowance of \$10.00 per day/per item, up to a maximum of \$70.00 per item will be paid. This allowance is limited to a maximum of \$300 per vehicle. This coverage is VOID if the cause of failure is due to "Operator Error."

HOW TO CLAIM REIMBURSEMENT UNDER THIS POLICY

1. NOTIFY US:

To begin activation of any portion of this Vacation Saver policy you must notify us immediately. We will work with you to solve the problem, authorize you to make any necessary repairs, as well as authorize Vacation Saver allowances in accordance with this policy. You must understand that we are generally open during business hours only and often have limited hours on weekends.

2. GET AUTHORIZATION:

We must authorize any repairs costing \$50.00 or more in advance. Repairs less than \$50.00 can be made without authorization.

3. KEEP RECEIPTS AND OLD PARTS:

We will reimburse you for authorized repairs paid by you when you present us with the receipt and the old part. We will not reimburse you if you fail to obtain authorization from us, failure to bring back the old part, or if you fail to observe warranty procedures.

CUSTOMER INITIALS: _____

VACATION SAVER POLICY, continued

TERMS OF COVERAGE

This policy begins when you leave our premises with the vehicle; it ends at the sooner of 11:00 am on the scheduled return date or when you return the vehicle to us. The policy covers only mechanical failures that are NOT caused by or related to negligence, misuse or abuse on the part of the renter, collision or accident.

CONSEQUENTIAL DAMAGES

We will not be liable for incidental or consequential damage due to a mechanical breakdown. Although we will do what we can to get you back on the road quickly, if you miss any appointments or due dates because the vehicle failed, we will not be responsible for things such as loss of income, time, space, or travel reservations or transportation back to the rental center.

IMPORTANT ADDITIONAL INFORMATION

- Your location at the time of a breakdown is not our responsibility. We suggest you keep in mind when you plan your vacation that some areas have little or no mechanical assistance available. Breakdowns in restricted areas are not covered and you are responsible for ALL repairs, towing, related expenses, & late charges.
- We assume no liability for delays if you are in a remote area or experience a failure on a holiday, weekend or after 5:00 p.m. and before 9:00 a.m. on a weekday.
- You are responsible for the vehicle from the time you take possession of the vehicle until you return the vehicle to our rental center, or until we authorize you to release the vehicle to a third party.

IF YOU ABANDON THE VEHICLE YOU WILL BE HELD RESPONSIBLE FOR ANY AND ALL LOSSES AS A RESULT.

Repairs made within three days of the breakdown require you to stay with the vehicle. Longer repairs will be dealt with on a case-by-case basis.

By signing below you are signifying that you have read, understand and agree to all of the terms and conditions as outlined in this Vacation Saver Policy.

Customer _____ Date _____

Customer _____ Date _____